Managing the Clinical Environment

Our platform aggregates open medical technology in the hospital, whether that is Hill-Rom® equipment (e.g., smart beds or nurse call), real-time locating systems, electronic medical records, third-party middleware or other medical equipment.

Collecting all of this information provides a rich view into the patient status and patient-to-staff interaction. We can determine, for example, from Hill-Rom® technology alone, exactly how many nurse calls a patient makes, why patients are calling nurses, how long it takes staff to enter the room, how long the staff is in the room and the bed status, at any given time. There is the famous quote by management guru Peter Drucker: “If you can’t measure it, you can’t manage it.” Hill-Rom provides the ability to measure key data points tied to patient safety, caregiver efficiency and patient satisfaction.

Seamless Information Exchange

Too often achieving “connectivity” requires adding steps to already-encumbered workflow. This defeats the purpose of trying to create a harmonious and connected clinical environment. Therefore, Hill-Rom is committed to not interrupting existing workflow, but streamlining it to return caregivers to the bedside and ease cognitive burden.

Advancing Care

Hill-Rom is afforded the opportunity to be facilitators and thought-partners with our customers to bring their connectivity visions to life. Through the use of collaborative design sessions with our customers, industry expertise, and relationships with other medical technology vendors, we are able to provide seamless integrations to automate the clinical environment and collect the information that matters most.

Hill-Rom has applied these principles to help automate the clinical environment at facilities like St. Joseph Mercy Oakland in Pontiac, Michigan: the winner of the American Hospital Associations’ 2015 Most Wired Innovator award. At St. Joseph Mercy Oakland, a myriad of systems were connected together, including Hill-Rom® smart beds and nurse call, Cerner Millennium, CenTrak real-time locating technology, GetWell Network’s patient engagement solution and Voalte phones. The result, according to Dr. Fabian Fregoli, Vice President of Quality and Safety, was “an intelligent care system” that “revolutionizes the way we deliver care.”

Ultimately, we aim to be a resource for our customers. Our goal is to take this technology to our customers and determine how that data can be collected and leveraged to protect patients by anticipating care.
Hill-Rom is a leading global medical technology company with more than 10,000 employees worldwide. We partner with health care providers in more than 100 countries by focusing on patient care solutions that improve clinical and economic outcomes in five core areas: Advancing Mobility, Wound Care and Prevention, Clinical Workflow, Surgical Safety and Efficiency, and Respiratory Health. Around the world, Hill-Rom’s people, products, and programs work towards one mission: Every day, around the world, we enhance outcomes for patients and their caregivers.

For further information about this product or a service, please contact your local Hill-Rom representative or visit our webpage:

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