

## Hill-Rom® IT Solutions eLearning Services



Hill-Rom understands your need for ongoing, flexible staff education. Whether its staff who need a refresher, new staff who have just joined your team, or staff who have moved into a new role, your team need the tools to provide effective training.

Hill-Rom's eLearning is a modular education tool that provides your staff unlimited access to key nurse call training sessions. Each module is designed to focus on specific components and functionality of the system. This foundation-level training will provide new users with core features and functionality of the nurse call system. Competency testing is provided at the end of each module to identify those topics that need additional training.

Hill-Rom's eLearning is part of a comprehensive educational services offering. With eLearning as a foundation, your super users can build on the base level education with unit specific feature/function training for any customized configuration in your unit.

### Why eLearning?

- With access anytime, online courses can be taken in multiple sittings and are available 24 hours a day, 7 days a week — to better accommodate your busy schedule.
- Online training is as mobile as you are! Your training can take place at the hospital, at home, or any other place you have an internet-accessible computer.

### Who can benefit from eLearning?

- Clinical staff
- Technical staff
- Temporary and float staff

**Hill-Rom IT Solutions offers a complete suite of professional services to support your facility from design to installation to ongoing training and support.**

#### **Our team includes:**

- **Application Trainers**
- **Clinical Workflow Specialists**
- **Integration Engineers**
- **Network Engineers**
- **Project/Program Managers**
- **Technical Trainers**
- **Wireless Engineers**

**...who work together to enable a seamless experience for our customers.**

**Hill-Rom®**

The following NNC eLearning modules are available for your ongoing training needs.

## Module 1: Introduction to NaviCare Nurse Call

An overview of NaviCare Nurse Call system components. You will gain the skills to understand the different nurse call types, identify nurse call patient and staff devices and their uses.

## Module 2: NaviCare Nurse Call for the Caregiver

The caregiver modules teach you how to use the NaviCare Nurse Call system in a clinical setting and how to respond to the different call types that you would encounter in a real-world environment.

## Module 3: NaviCare Nurse Call Staff Console

Whether you are a unit clerk or caregiver, this module will show you how to effectively use the NaviCare Nurse Call staff console. This module will walk you through the different calls received at the staff console.

## Module 4: NaviCare Nurse Call Patient and Staff Administration

Clinical administrators and clerks will use this module to learn how to use the Smart Client to add patients, add staff, assign staff to patients and assign wireless devices to staff — all of the administration required to ensure your nurse call system supports your unit effectively.

## Module 5: NaviCare Nurse Call Reporting

Clinical management will understand which reports are available and the purpose of each report. The module will walk you through the set up and execution of summary and detail reports on staff and/or patients and how to interpret the data to drive improvements for your facility.

The following NCM eLearning modules are also available.

## Module 1: Introduction to NCM

An overview of the NCM nurse call system components. You will gain the skills to understand the different nurse call types, identify nurse call patient and staff devices and their uses.

## Module 2: NCM for the Caregiver

The caregiver modules teaches you how to use the NCM system in a clinical setting and how to respond to the different call types that you would encounter in a real-world environment.

## Module 3: NCM Master Station

Whether you are a unit clerk or caregiver, this module will show you how to effectively use the Master Station Console, including how to answer and manage calls from the Master Station.

## Module 4: NCM Patient/Staff Administration

Clinical administrators and clerks will use this module to learn how to add patients, add staff, assign staff to patients and assign wireless devices to staff — all of the administration required to ensure your nurse call system supports your unit effectively.

## Module 5: NCM Reporting

Clinical management will understand which reports are available and the purpose of each report. The module will walk you through how to run reports on staff and/or patients and how to interpret the data to drive improvements for your facility.

Hill-Rom's suite of professional services complements our entire spectrum of product offerings with

- Clinical Training
- Design Services
- Installation Services
- Project/Program Management
- Product Support
- System Integration
- Technical Training
- Wireless Services

...throughout the lifetime of your solution. We pride ourselves on top-tier customer service and, when you choose Hill-Rom IT Solutions, you choose a true integrator for the CNO.

Hill-Rom reserves the right to make changes without notice in design, specifications and models. The only warranty Hill-Rom makes is the express written warranty extended on the sale or rental of its products.

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Enhancing Outcomes for Patients and Their Caregivers.™

USA 800-445-3730  
Canada 800-267-2337

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