

# Hill-Rom® IT Solutions Technical Education Services



The medical equipment industry is changing. Patient care systems continue to evolve into software and networked solutions. Now more than ever, your teams of engineers and IT staff need training to support these systems.

Hill-Rom® IT Solutions technical training provides you and your team with the knowledge and skills needed to support, maintain, and effectively utilize your Hill-Rom IT Solutions systems. Our suite of technical training courses, are taught by experienced professionals through a combination of lecture and hands-on lab designed to maximize learning through practical experience and coaching.

- Education your staff needs to effectively utilize the NaviCare® Nurse Call System
- Taught by experienced Hill-Rom professionals in the classroom or on-site at your facility
- Flexible hands-on option with our mobile NaviCare Nurse Call system to increase the skill set of your engineer/IT Staff

**Hill-Rom IT Solutions offers a complete suite of professional services to support your facility from design to installation to ongoing training and support.**

**Our team includes:**

- **Application Trainers**
- **Clinical Workflow Specialists**
- **Integration Engineers**
- **Network Engineers**
- **Project/Program Managers**
- **Technical Trainers**
- **Wireless Engineers**

**...who work together to enable a seamless experience for our customers.**

## Training Delivery Options

### **Classroom-Led Training**

Our state of the art technology classroom equips each student with their own nurse call system. Students gain practical knowledge by splitting their time between instruction of theory and hands-on practice labs.

### **On-Site Technical Training**

Innovative nurse call systems require innovative training solutions. Hill-Rom technical training can be provided at your facility for NaviCare Nurse Call with our mobile training system. The mobile training system is a mobile NaviCare Nurse Call System that increases the skill set of your engineer/IT staff by delivering the same quality hands-on lab found in our classroom. Save travel time and money when our proven classroom training approach is delivered at your facility.

**Hill-Rom®**

# NaviCare. Platform for Clinical Connectivity

Patient Safety • Patient Flow • Nurse Communications • Obstetrical Safety • Wireless & Integration • Device Connectivity

## Course Offerings

### NaviCare. Nurse Call Comprehensive Technical Training

This 3-day course teaches attendees to install and configure NaviCare. Nurse Call software, devices and features. NaviCare Nurse Call support is taught with hands-on experience testing and troubleshooting the systems.

*Classroom-Led and On-Site Available*

### NaviCare Nurse Call Engineer Maintenance and Support Training

This 2-day course facilitated at your facility encompasses hardware and device installation, configuration and basic system maintenance and support. Attendees will have the opportunity to test, troubleshoot, and repair NaviCare Nurse Call issues using our mobile training system.

*On-Site Only*

### Nurse Communications Module Technical Training

The 4-day classroom technical training course teaches attendees to install and configure nurse call hardware, software and features. Nurse Communications Module support is taught with hands-on experience testing and troubleshooting the system.

*Classroom-Led Only*



In addition to our on-site and classroom-led training, Hill-Rom offers a suite of eLearning modules to help our customers learn new skills and expand their current skill set.

Hill-Rom's suite of professional services complements our entire spectrum of product offerings with

- Clinical Training
- Design Services
- Installation Services
- Project/Program Management
- Product Support
- System Integration
- Technical Training
- Wireless Services

...throughout the lifetime of your solution. We pride ourselves on top-tier customer service and, when you choose Hill-Rom IT Solutions, you choose a true integrator for the CNO.

Hill-Rom reserves the right to make changes without notice in design, specifications and models. The only warranty Hill-Rom makes is the express written warranty extended on the sale or rental of its products.

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**Hill-Rom**

Enhancing Outcomes for Patients and Their Caregivers.™

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